

General Terms and Conditions – Study Travel Packages

EDYOUNGALLERY LTD – Registered in Ireland

1. Scope and Legal Framework

These General Terms and Conditions apply to all Study Travel Packages organised by EDYOUNGALLERY LTD (“the Organiser”), registered in Ireland, in accordance with the **Package Holidays and Travel Trade Act 1995** (as amended) and the **EU Directive 2015/2302** on package travel and linked travel arrangements.

2. Contract Formation

A binding contract is formed when the Organiser issues written confirmation of the booking. By confirming the booking, the Participant (or the Participant’s legal guardian if under 18) accepts these Terms and Conditions.

3. Services Included

The package will include only those services expressly stated in the booking confirmation, which may include:

- Language courses and academic activities
- Accommodation (host family, residence, hotel, or other as specified)
- Meals as specified in the programme
- Social, cultural, or recreational activities
- Transfers and transport as specified
- Any other services expressly indicated in the booking confirmation

4. Accommodation in Host Families

For bookings specifying “single room in host family”, the Participant is entitled to a private bedroom. Other students may be accommodated in the same host family, unless otherwise expressly confirmed in writing.

5. Price and Payment

- A deposit (as specified in the booking form) is required to secure the booking.
- The balance must be paid no later than the date specified in the booking confirmation.
- Prices are in Euro unless otherwise stated.
- The Organiser reserves the right to adjust prices only in the cases permitted by the EU Directive 2015/2302 (e.g., changes in transport costs, taxes, or exchange rates).

6. Participant Responsibilities

The Participant must:

- Comply with all rules and instructions from the Organiser, its partners, and host families.

- Have adequate travel and medical insurance for the duration of the programme.
- Obtain any required travel documents (e.g., passport, visas).

7. Changes by the Participant

Requests for changes to the booking must be made in writing. The Organiser will make every effort to accommodate requests but cannot guarantee availability. Additional costs may apply.

8. Cancellation by the Participant

If the Participant cancels, the following charges will apply (unless otherwise agreed in writing):

- More than 60 days before arrival: deposit only
 - 30–59 days before arrival: 50% of the total price
 - Less than 30 days before arrival: 100% of the total price
- No refund will be given for late arrival, early departure, or non-arrival.

9. Changes or Cancellations by the Organiser

If the Organiser must make significant changes or cancel the package for reasons other than Force Majeure, the Participant will be offered either:

- A replacement package of equivalent or higher quality at no extra cost, or
- A refund of all payments made.

10. Force Majeure

The Organiser is not liable for failure to perform its obligations if prevented by events beyond its reasonable control, including but not limited to natural disasters, pandemics, strikes, or government restrictions.

11. Complaints

Any complaint must be raised immediately during the programme so that the Organiser has an opportunity to resolve the matter. Formal written complaints must be submitted within 14 days of the end of the programme.

12. Liability

The Organiser is responsible for the proper performance of the package travel contract under the conditions set out in the EU Directive 2015/2302. However, the Organiser is not liable for failures due to the Participant's actions, third parties unconnected to the provision of the package, or unavoidable and extraordinary circumstances.

13. Data Protection

The Participant's personal data will be processed in compliance with the General Data Protection Regulation (GDPR) and the Irish Data Protection Act.

14. Governing Law and Jurisdiction

This agreement is governed by the laws of Ireland. Any dispute shall be subject to the exclusive jurisdiction of the Irish courts.